

Daily resilience across three jurisdictions

One of Australia’s largest super funds consolidated 73 BIAs, 21 BCPs and its crisis management plan on Battleground, embedding the platform into business-as-usual operations across Australia, the United Kingdom and the United States.

73	21	AU · UK · US	Daily BAU
BIAs consolidated	BCPs centralised	Operating footprint	Platform usage

BACKGROUND

A global fund with offices in Australia, the United Kingdom and the United States needed a single, accessible environment for resilience artefacts and crisis activation. Its programme included 73 Business Impact Analyses, 21 Business Continuity Plans and an enterprise Crisis Management Plan.

IMPLEMENTATION

Battleground Live was implemented as the fund’s central business continuity and crisis management platform. The platform helped consolidate resilience information into one operating environment, enabling stakeholders to understand situations, business impacts and criticality quickly.

- BCM champions across the business were trained to maximise the platform for BIAs and planning.
- Crisis teams can be initiated through the platform and follow relevant plan checklists through the mobile application.
- Activity logs are captured online, supporting stronger visibility and response governance.

RESULTS

The fund uses Battleground daily as part of business-as-usual operations. Touchbase is used to contact staff globally during security events, including physical threats. Dedicated phone numbers for each jurisdiction help employees recognise communications initiated by the fund.

Crisis exercises are designed in the Simulations module, while the Incident Management module supports fund-wide resilience incident management.

Outcome snapshot

- ✓ Single source of truth for BIAs, BCPs and crisis plans
- ✓ Daily BAU adoption across resilience practitioners and business stakeholders
- ✓ Mobile-enabled crisis activation with checklist-driven response
- ✓ Greater auditability through online activity logging
- ✓ Consistent exercise design and incident management workflows

Key takeaway

The fund transformed business continuity from a periodic documentation exercise into a daily operational capability spanning three jurisdictions.

73 BIAs · 21 BCPs · 3 jurisdictions · 1 resilience platform